

Casino Operations Manager

Hours: Full Time, 37.5 hours

Contract: Permanent

Location: London/Remote (hybrid working)

About the company

FSB is one of the leading platform providers in the Sports Betting and iGaming sector. With an ever-increasing client base spanning across various countries and continents, you'll be joining us at an exciting time as our company grows and our journey accelerates rapidly in continuing to achieve great success. Will you be the next member of Team FSB? Develop your dream role and bet on us!

About the role:

Reporting to the Head of Casino, this role will play a vital part in the expansion of FSB's Casino platform. The role will involve managing new and existing casino content for our platform partners, overseeing the integration of new suppliers and managing the ongoing relationships FSB have with casino providers.

This role is ideal for a diligent candidate with previous online casino experience, ideally with experience of delivering new integrations and managing provider and/or partner relationships.

Responsibilities:

- Play a key role in the daily operational support the Casino team provide FSB's platform partners
- Working with the Casino Operations Executive on the day-to-day operation of the casino product
- Working directly with project managers to assist in the delivery of new casino integrations onto the FSB platform.
- Liaising with casino providers on behalf of the development team to overcome any blockers/issues for ongoing integrations
- Working alongside the product team to input on key improvements and identifying gaps
- Assisting FSB partners in utilising and expanding the use of our automated bonus tools
- Alongside the Casino Operations Executive, being responsible for the display, optimisation, arrangement, tagging and segmentation of our casino library on various partner sites to help drive turnover and revenue
- Work alongside the Head of Casino to gather and interpret overall casino performance numbers
- Supporting the Head of Casino to maintain testing environments in order carry out Staging/UAT/Production integration testing

- Working with the Product Team to compiling competitor analysis in various worldwide casino markets
- Working with the Head of casino to establish and manage KPIs for internal and external audiences
- Carry out any other tasks deemed reasonable by the line manager within the remit of the role.

Requirements:

Essential (must have) – Technical knowledge, skills and experience

- Strong interest and knowledge in online casino with previous industry experience.
- Awareness of how the casino supplier ecosystem works
- Technically proficient; comfortable operating content management systems at pace
- Excellent communicator with the ability to explain things clearly and concise
- Good level of numeracy.

Essential (must have) – Personal traits

- Hard working, driven individual
- Excellent interpersonal skills
- Willingness to learn and a desire to self-develop
- Problem solver with can-do attitude
- Works well as part of a team and on own initiative
- Ability to produce documentation for a wide range of audiences

Desirable (nice to have):

- Advanced Excel and PowerPoint skills
- A passion for casino.
- Experience of using SQL queries.
- Experience of using SQL queries.
- Knowledge of a CMS system. .

We would be keen to see if your talent matches our requirements. Please submit your interest via our website: <https://fsbtech.com/careers/>

Disclaimer: Please note that FSB currently does not have a licence to sponsor anyone who does not have the right to work in the UK.