

# Retail Delivery Coordinator

**Hours:** Full Time, 37.5 hours

**Contract:** Permanent

**Location:** Hybrid, Central London / Remote (here's our [office](#))

## About the company

FSB is one of the leading platform providers in the Sports Betting and iGaming sector. With an ever-increasing client base spanning across various countries and continents, you'll be joining us at an exciting time as our company grows and our journey accelerates rapidly in continuing to achieve great success. Will you be the next member of Team FSB? Develop your dream role and bet on us!

## About the role:

We require an additional administrator to join our retail development team and help support FSB's retail betting applications, which are deployed onto both SSBT (Self-Service Betting Terminals) and EPOS terminals (Electronic Point of Sale). In this role, you will help to support and deliver the products by:

## Responsibilities:

- Liaising with business stakeholders and development teams to define and prioritise requirements and the product backlog.
- Assisting QA Testers with test plan creation and execution.
- Track, verify and report on development progress.
- Being clear and efficient with communication, both written and oral, and possess problem solving skills.
- Ability to understand and document functional and operational behaviours of the retail system.
- Ability to configure systems for testing, UAT and launch readiness.
- Assist with any other reasonable tasks within the context of the role/team/department as specified by the line or authorised manager.

## Essential Requirements (must have):

- Retail EPOS systems and integrations;
- Betting industry experience would also be beneficial but not mandatory
- Some coding language knowledge beneficial to understand config files (C# / JSON)

We would be keen to see if your talent matches our requirements. Please submit your interest via our website: <https://fsbtech.com/careers/>

**Disclaimer:** Please note that FSB currently does not have a licence to sponsor anyone who does not have the right to work in the UK.

