

# Head of Business Intelligence

**Hours:** Full Time, 37.5 hours

**Contract:** Permanent

**Location:** Hybrid, Central London / Remote (here's our [office](#))

## About the company

FSB is one of the leading platform providers in the Sports Betting and iGaming sector. With an ever-increasing client base spanning across various countries and continents, you'll be joining us at an exciting time as our company grows and our journey accelerates rapidly in continuing to achieve great success. Will you be the next member of Team FSB? **Develop your dream role and bet on us!**

## About the role:

As Head of Business Intelligence (BI), you will be acting as business owner of FSB data product and managing a small sized team of analytics and data development team and reporting directly to Chief Operating Officer (COO).

## Responsibilities:

### Operational

- Ensure suite of automated business critical reports are distributed with accurate data
- Manage process for provision of data & reporting solutions for both internal and external stakeholders (costing, scoping, tracking, delivery)
- Acquire in-depth knowledge of the FSB data world and Provide BI support across the business (trading, finance, technology, marketing, compliance)
- Have the willingness to be 'hands-on' to provide technical and business guidance to the team to develop, maintain, monitor, and support the data models, ETL pipelines of our core platform and reports and analytics solutions.

### Management

- Day to day management and setting direction for Business Intelligence team
- Appraisals - define metrics to set & measure KPIs and delivery performance and appraisals.
- Recruiting
- Employee development

### Strategic Initiatives

- Establish the overall data strategy across all products and services to improve report distribution process (performance, delivery, speed, accuracy)
  - Provide technical guidance in solution finding and recommend / implement new product vendors (reports, dashboards, data visualisation)
  - Implement processes and efficiencies between other business units and the BI team.
  - Collaborate with stakeholders and business owners to outline BI project roadmap and plan/priorities resources in cross-functional to ensure data, reports and analytics solutions are delivered according to the business requirement
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- Assist with any other reasonable tasks within the context of the role/team/department as specified by the line or authorised manager

## Essential Requirements (must have):

### Knowledge

- Working knowledge in ETL development using Cron Job in Linux Shell and Bash Scripts.
- Advance proficiency in PostgreSQL and its fundamentals with strong SQL skills focused on optimisation (query tuning, explain plan, indexes, etc)
- Familiar with Agile project and practices

### Skills

- Excellent people collaborator and coaching.
- Strong communication skills (both verbal and written) and experience manage dynamic and multi-cultural teams.

### Experience

- Extensive experience in similar managerial roles in data analytics and BI, preferably being familiar to Linux-based platform technology and tools.
- Had proven track of records in providing solution recommendation and vendor selections.
- Intuitive in data with strong business acumen and comfortable of solving business problems in a complex, fast-paced and ambiguous development environment.

## Desirable Requirements (nice to have)

- Jasper Reporting Software
- Kafka
- Clickhouse
- Visualisation development knowledge, preferably Grafana, SeekTable
- Experience in the iGaming and Gambling industry

We would be keen to see if your talent matches our requirements. Please submit your interest via our website: <https://fsbtech.com/careers/>

**Disclaimer:** Please note that FSB currently does not have a licence to sponsor anyone who does not have the right to work in the UK.