

Product Owner

Hours: Full Time, 37.5 hours

Contract: Permanent

Location: Central London (Nearest tube station: Oxford Circus) / Remote

About the company

FSB is one of the leading platform providers in the Sports Betting and iGaming sector. With an ever-increasing client base spanning across various countries and continents, you'll be joining us at an exciting time as our company grows and our journey accelerates rapidly in continuing to achieve great success. Will you be the next member of Team FSB? Develop your dream role and bet on us!

About the role:

As the Product Owner, you are responsible for new product development within FSB's different product verticals. You play a key part in shaping the Sports Betting Retail / Online product and the iGaming product to attract new business. You are a key member of a cross-functional product development team that includes software developers, business development, program management, compliance, and finance. This role will report to the Product Manager.

Focus on the following areas:

- Work within a delivery stream to:
 - Align with Business Analysts to ensure quality Change Requests (CRs) through both function and design.
 - Provide clarity to software developers on product requirements.
 - Verify implementation of product development at various stages in the Sprint cycle.
 - Coordinate with Product Experts for detailed requirements.
- Manage backlog within the new business delivery stream by:
 - Coordinating input from Product Experts
 - Communicating strategy/rationale
 - Creating product release documentation
- Compliance – Delivering products to meet the changes in compliance / certification guidelines across assigned jurisdictions.

Responsibilities:

- Work collaboratively with other product owners, business analysts, local and offshore technical teams, sales teams, finance, and compliance on sports betting and iGaming product development.

- Support multiple implementations and deliveries at one time and assume responsibility for collaborating on and delivering the operational infrastructure to support the sports betting and iGaming programs.
- Support Business Development team with Demos.
- Support Program Management team with Customer meetings and communication, as needed.
- Coordinate with third-party partners and regulatory bodies involved in the product development for a cohesive delivery.
- Track and manage day-to-day issues related to product development.
- Communicate status and issues to senior management and customers in a timely manner and escalate risks internally, as appropriate.
- Execute the business processes as defined by the management team.
- Cultivate inter-departmental relationships.

Essential (must have) – qualification, knowledge, skills and experience

- Bachelor's degree (preferably in Management, Business, or Information Technology) or equivalent work experience.
- Experience supporting complex operations or programs that include end-to-end service delivery and support, with a focus on providing superior internal customer service and driving results.
- Demonstration of working effectively with a variety of groups across the organisation including operations, client services, technology, sales, third party vendors, and management.
- Proven ability to manage multiple projects simultaneously in a deadline-driven process.
- Demonstrated leadership skills, including decision-making and issue resolution.
- Strong analytical, critical thinking, decision making and problem-solving skills.
- Strong written and verbal communication skills, including the ability to present across all levels of the organization.
- Must be able to function in a fast-paced environment and handle multiple requests with ease and positive demeanour.
- At least 3 years experience in product development; managing and owning a product line
- Understanding customer needs is a vital component in this role.
- Ability to leverage knowledge to identify needs and opportunities and develop in depth solutions
- Must have strong oral and written communication skills.
- Must have strong organizational skills.
- Willingness to learn.

Desirable (nice to have) – qualification, knowledge, skills and experience

- Knowledge of sports betting or casinos, a plus.

We would be keen to see if your talent matches our requirements. Please submit your interest via our website: <https://fsbtech.com/careers/>

Disclaimer: Please note that FSB currently does not have a licence to sponsor anyone who does not have the right to work in the UK.