

Application Support Engineer

FSB are looking for an experienced Application Support Engineer to work within a technical team producing innovative sports betting products. The candidate will demonstrate a solid knowledge of the software development life cycle (SDLC) with strong JavaScript development background. This role sits within the Application Support function and will be focused on bug fixing.

Responsibilities:

- Providing 2nd & 3rd tier technical support
- Identifying and fixing bugs to the required quality and standards
- Performing technical functions – Code Reviews, Builds & Releases
- Initiating and supporting continual service improvement through identification of opportunities
- Ability to use own initiative to prioritize workload
- Owning and driving customer issues to resolution, whilst ensuring best practice for end-to-end support of tickets
- Staying up-to-date with emerging technologies and industry trends

Requirements:

- Proven work experience as a Front-End developer 2+yrs
- Understanding of good website design and mobile-first principles
- Understanding of SEO considerations and conversion/retention pixel based tracking systems
- Understanding of JavaScript bundler processes (CommonJS, AMD, ES6)
- Experience with frameworks (React, Marionette/Backbone)
- User interface proficiency in (CSS/Sass, HTML, JavaScript and jQuery)
- Experience with various content management systems (desirable)
- Experience of testing methodologies, ideally using Jest or other JavaScript unit tests
- Unix/Linux, SQL knowledge

Desirable:

- A Solid Software Development/Technical grounding including strong Java Script knowledge
- Experience with frameworks (React, Node.js, Marionette/Backbone, Sencha Ext JS)
- Hands on experience with markup languages
- A portfolio to showcase own developments (Github/Gitlab)
- A strong analytical/problem solving ability



- Experience with Jira

Please submit your resume via the FSB website:

<https://fsbtech.com/careers/>