

Senior Project Manager

FSB Technology is looking for an experienced Senior Project Manager with a software delivery background to join a fast growing company. You will be working with senior level stakeholders both at our customers and internally on high profile projects. With this in mind, exceptional external customer facing experience is critical to this role - as is a desire to work in an environment where delivery is the key priority.

You will manage a range of complex projects and work streams, ensuring teams are working to fully agreed resource allocation levels. FSB work with clients UK based and internationally, and as such, there may be a requirement for travel to client sites on occasion.

This role will require the Senior Project Manager to take ownership of multiple concurrent projects of varying complexity, such as:

- Implementation of new client sites.
- Management of portfolio of projects which could include:-
 - Client driven change requests.
 - Delivery of new, bespoke, products.
 - Delivery of upgrades to existing bespoke products.
- 3rd Party Integrations; ranging from internal back office systems, product integrations, 3rd party Payment integrations and 3rd party platform / software integrations.
- Compliance – Delivering projects to meet the changes in compliance / certification guidelines across multiple jurisdictions and territories.

The main duties and responsibilities in this role will include, but are not limited to:

- Ownership of full project life cycle from inception to deployment and post-deployment support.
- Concurrently management of a portfolio projects.
- Effectively managing project scope, issues and risks and ensure Project delivery within Time / Budget and quality assurance.
- Managing all project and non-project processes that directly or indirectly impact delivery.
- Excellent stakeholder management, both internal and external.
- Management of 3rd Party providers.
- Ensure project reporting and admin is up to date and project status and reporting is always accurately maintained.
- Mentoring and management of junior Project Management resources.

Role Requirements

- Excellent oral and written communication skills, including the ability to communicate with various departments and ensure expectations are aligned.
- Excellent organizational skills including attention to detail and multi-tasking skills.
- Managing 3rd Party providers and technical development resources.

- Knowledge of the best practices for project management, including an appreciation of both waterfall and Agile delivery methodologies, and the ability to apply them appropriately.
- Experience within an online gaming environment
- IT orientated skill set.
- Experiencing managing and mentoring junior project managers